

TSP Technical Services Partnership

Trusted
Medical Technology
for Superior Patient
Care

Technical Services Partnership – Comprehensive healthcare technology management and services

Technical Services Partnership (TSP) helps healthcare organizations focus on providing the highest quality of patient care, while supporting them in their never-ending drive to:

- Assure patient and staff safety
- Increase patient satisfaction
- Attain superior clinical results
- Improve effective healthcare delivery
- Contain costs
- Achieve regulatory compliance

Why TSP?

- Trusted, knowledgeable, and responsive service since 1973
- Innovated programs to deliver results in partnership with our customers
- A track record of maximizing equipment uptime and Joint Commission/CMS compliance
- Expert regulatory, accreditation, and standards consultation and resources
- Award winning recognition in our field
- Non-profit department of the University of Vermont
- Supporting healthcare delivery throughout the life cycle

Keeping up with the rapid advances in health care technology is a complex and challenging task for clinical organizations. TSP is known for world class medical equipment maintenance and repair services on all general biomedical equipment and a variety of specialized systems. However, we go well beyond equipment maintenance to provide comprehensive planning and management services that encompass the complete Health Care Technology Life Cycle.

Health Care Technology Life Cycle



TSP Technical Services Partnership

Trusted
Medical Technology
for Superior Patient
Care

What services are available?

- Technology planning support including assessment, comprehensive equipment replacement reporting, acquisition consultation using ECRI SelectPlus®, and installation services
- Clinical technology service utilizing resident and field service professionals to maintain your technology on a scheduled, routine, and emergent basis
- Comprehensive asset, maintenance, cost, and safety data and management tools using HEMS EQ2, Inc. ©
- Guaranteed cost reduction using the Capital Asset Protection Partnership for items normally under service contract
- Patient safety and risk management consultation, services and education from our staff of Certified Clinical Engineers
- Seminars and webinars on contemporary issues in healthcare technology, new clinical technology, compliance training, patient safety, or facilities topics; Online courses, multimedia materials, and small group training.
- Surveys of electromagnetic interference, hazardous vapors, electrical power, and acoustic noise
- Medical device integration services to provide meaningful use to the electronic health record
- Green focus to support the acquisition of equipment with low environmental impact and disposal support for equipment and related materials

Partnership contracts are available to suit the needs of healthcare organizations

- Comprehensive – maximizes your healthcare technology investments over the life cycle through a full service, guaranteed cost program
- Resident – professional staff reside at your facility providing rapid response to problems and integrating into your team
- Core – services include a collection of offerings designed as a base level of equipment support while insuring regulatory compliance.

What outcomes will you achieve?

A partnership with TSP results in cost-effective, reliable, safe, and compliant healthcare technology to meet your mission of quality patient care in the most efficient way possible.



Technical Services Partnership (TSP)

University of Vermont
280 East Avenue, ST 2
Burlington, VT 05401

Phone: 802/656-3255

Fax: 802/656-8561

Website: <http://www.tsp-uvm.org>

Email: info@its.uvm.edu